Quick Guide
PUC
Android Phone

Login Screen

1. Select Provider

2. Enter your Username

3. Enter your Password

Click to SHOW your password

No PUC account? Create a new account

4. Click Login to start using PUC!

If you forget your password, click 'Forgot Password'

Click on 'Advanced Login' for a special configuration

PUC
Personal Universal Communicator

100% 9:44 AM

America

AND

ENTER ACCOUNT

Username

Password   Show

Login

OR

Create New Account

Forgot Password

Advanced Login

Tips: Username and Password are case sensitive.

Dialpad Screen

Connection Status
- Green-Connected
- Yellow-Registering
- Red-Disconnected
- Gray-Offline

Username

Enter Name or Number you want to call in this field

Backspace

Make a Video Call

Make a Audio Call

History
- List of calls that was made
- Missed calls

SIP Simple Chat

More
- Settings
- Resources
- Videomail
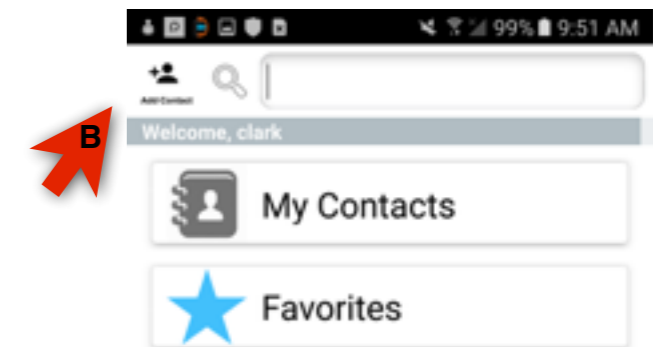- Self-Preview

Contacts
- Phonebook
- Favorites

Call History

Tap on **HISTORY** icon. You will see all of your phone calls that you have made, received, or missed call. Click on a person's name on the list you want to call back via video or audio buttons (see 'camera' or 'telephone' icons below).
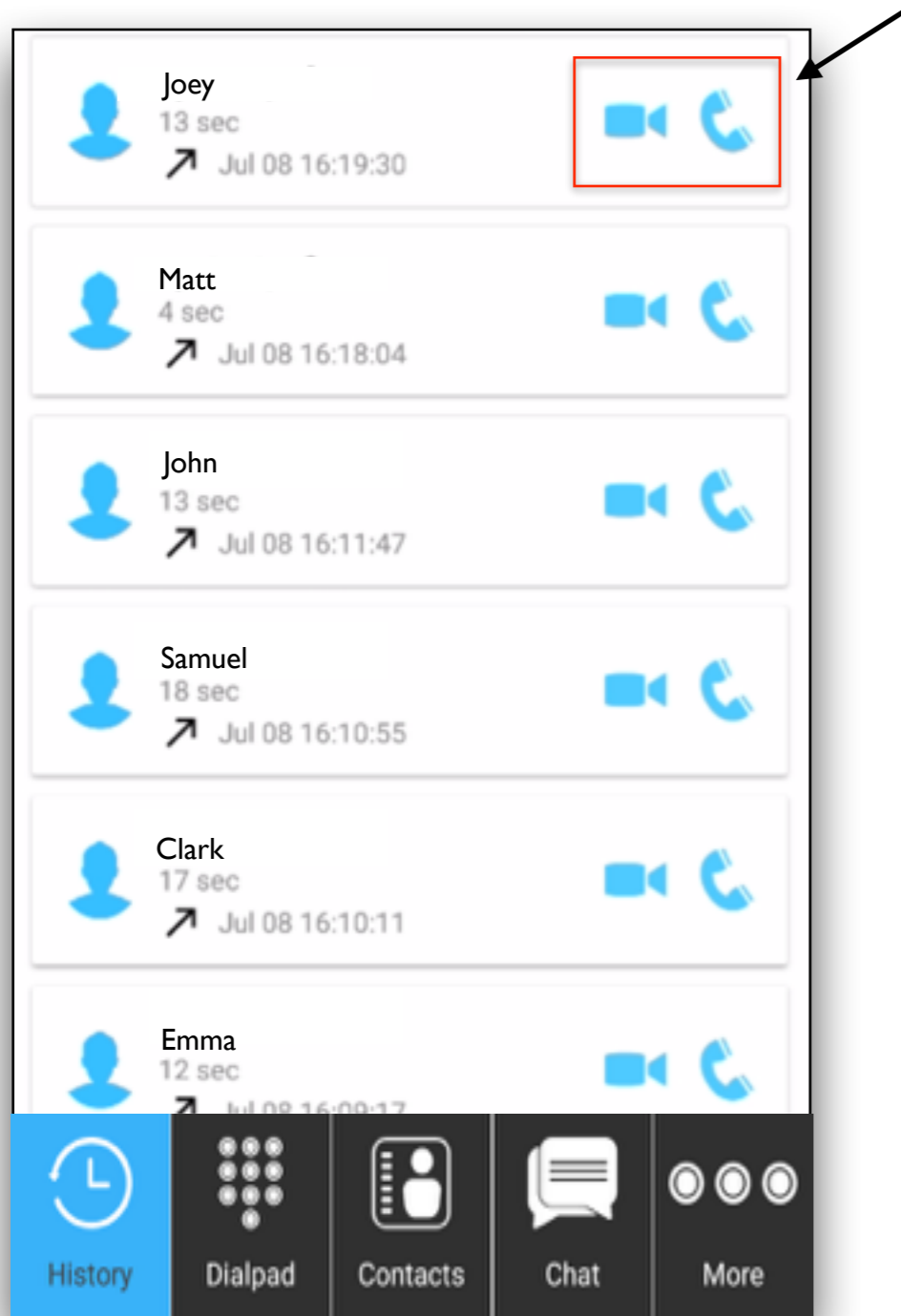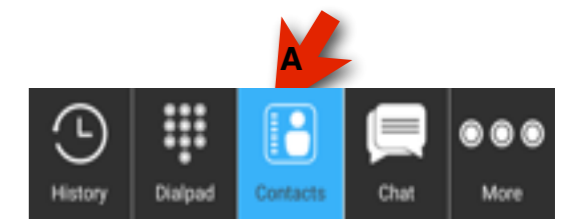
Add a Contact

A. Click on **Contacts** icon. You will see your contact list.
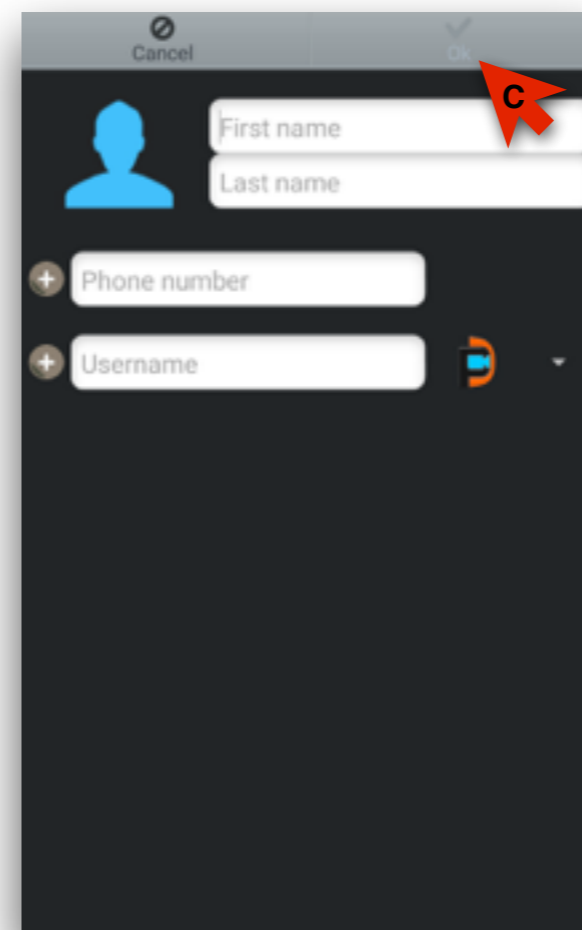
My Contacts

Favorites

B. To add a contact, Click on **Add Contacts** icon on upper left corner of the screen.

Note: If you see the icon in your Phonebook, that means your contact has a PUC app.

C. Fill out all required fields. Once done, click **OK** to save.

Cancel

First name

Last name

Phone number

Username

Tip: If you click on blue avatar on upper left, you can customize the contact's image!

Joey		
13 sec		
Jul 08 16:19:30		

Matt		
4 sec		
Jul 08 16:18:04		

John		
13 sec		
Jul 08 16:11:47		

Samuel		
18 sec		
Jul 08 16:10:55		

Clark		
17 sec		
Jul 08 16:10:11		

Emma		
12 sec		
Jul 08 16:09:17		

History   Dialpad   Contacts   Chat   More

More

Tap **More** as shown to view options of what PUC can do
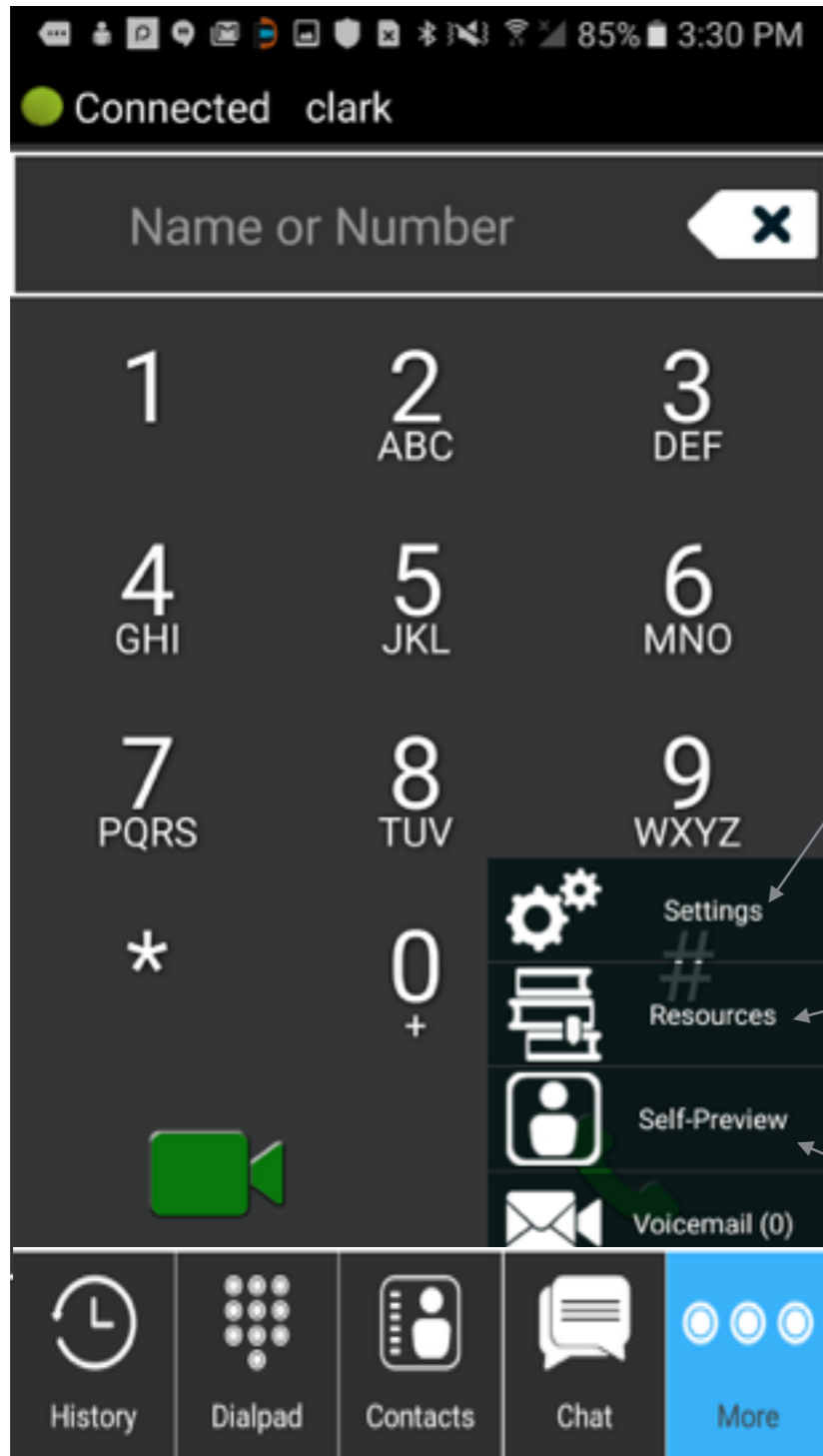
Settings

General
- Start on boot
- Clear History
- High Contrast Mode
- Country code

Audio/Video
- Speaker Mute
- Mic Mute
- Show Self-View
- Show Preview

Summary
- View TSS
- Send TSS

Set up Flash Notification
- Link PUC with external devices

About
· Version number
· Unlock Advanced Settings

Logout
· To log out the PUC app
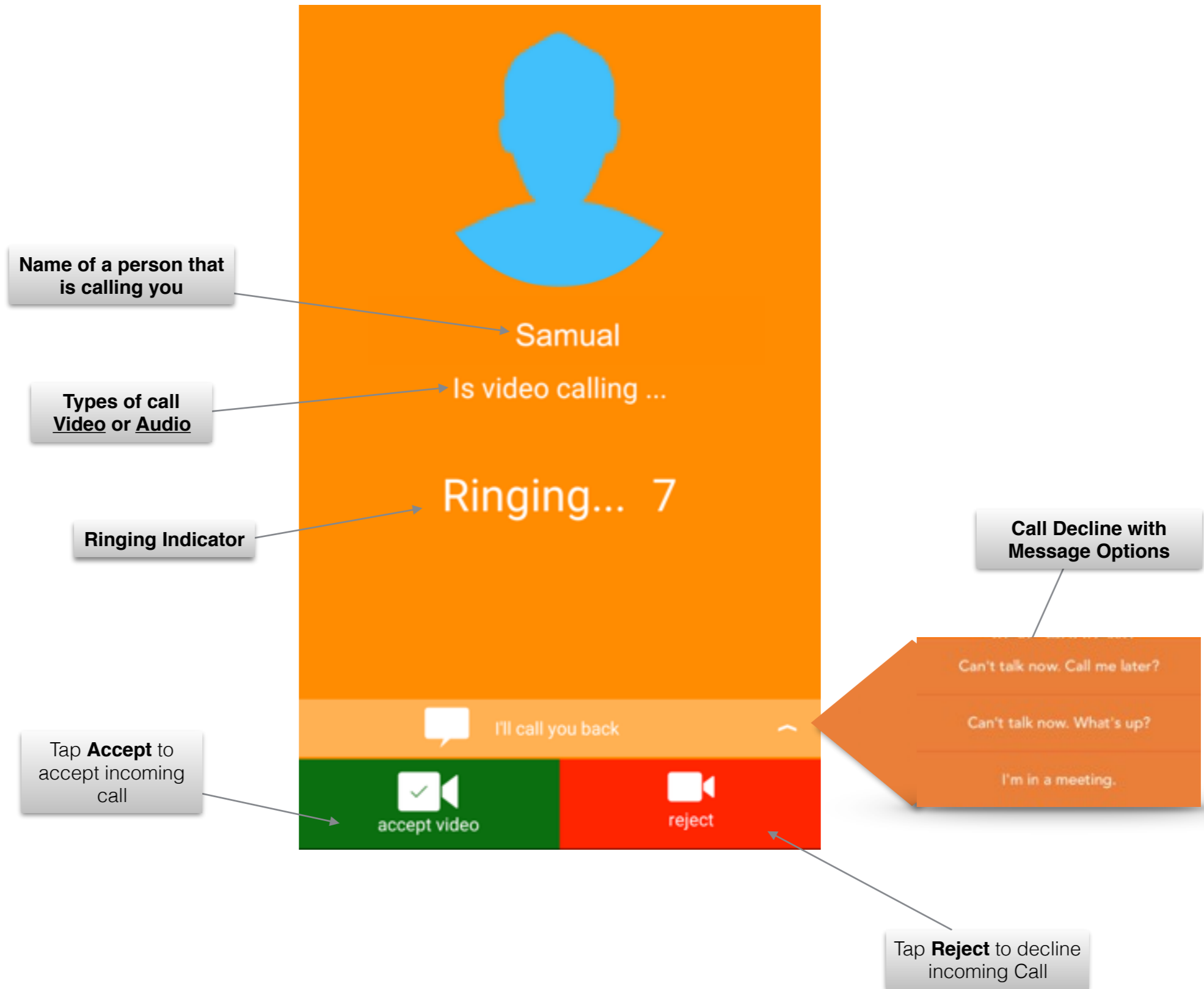
Resources

· Tech Support
· Instant Feedback

Self-Preview

· Enable/Disable Self Preview

Voicemail

· () indicator tells you how many unread voice mail
· Click to listen or record your own voicemail

Incoming Call

Name of a person that is calling you

Samual

**Types of call
Video or Audio**

Is video calling ...

Ringing Indicator

Ringing... 7

Call Decline with Message Options

Can't talk now. Call me later?

Can't talk now. What's up?

I'm in a meeting.

I'll call you back

Tap **Accept** to accept incoming call

accept video

reject

Tap **Reject** to decline incoming Call

Live Call

Secure mode indicator

Call signal strength indicator

Switch Camera

Flashlight

Microphone
Tap Microphone to Mute/ Un-Mute the microphone

Speaker
Tap Speaker to enable/ disable the speaker and Switch Speaker

Video Privacy
Tap to enable/disable privacy screen

Real Time Text (RTT) and Simple Chat
Click to pick chat mode

Hang Up
Tap to end the call

Touch Tone/ DTMF*
Tap on icon as shown. You will see key pad display for you to do the number entry . For example, press 1 for English or press 2 for Spanish or entering your order number or credit card number via automated system.
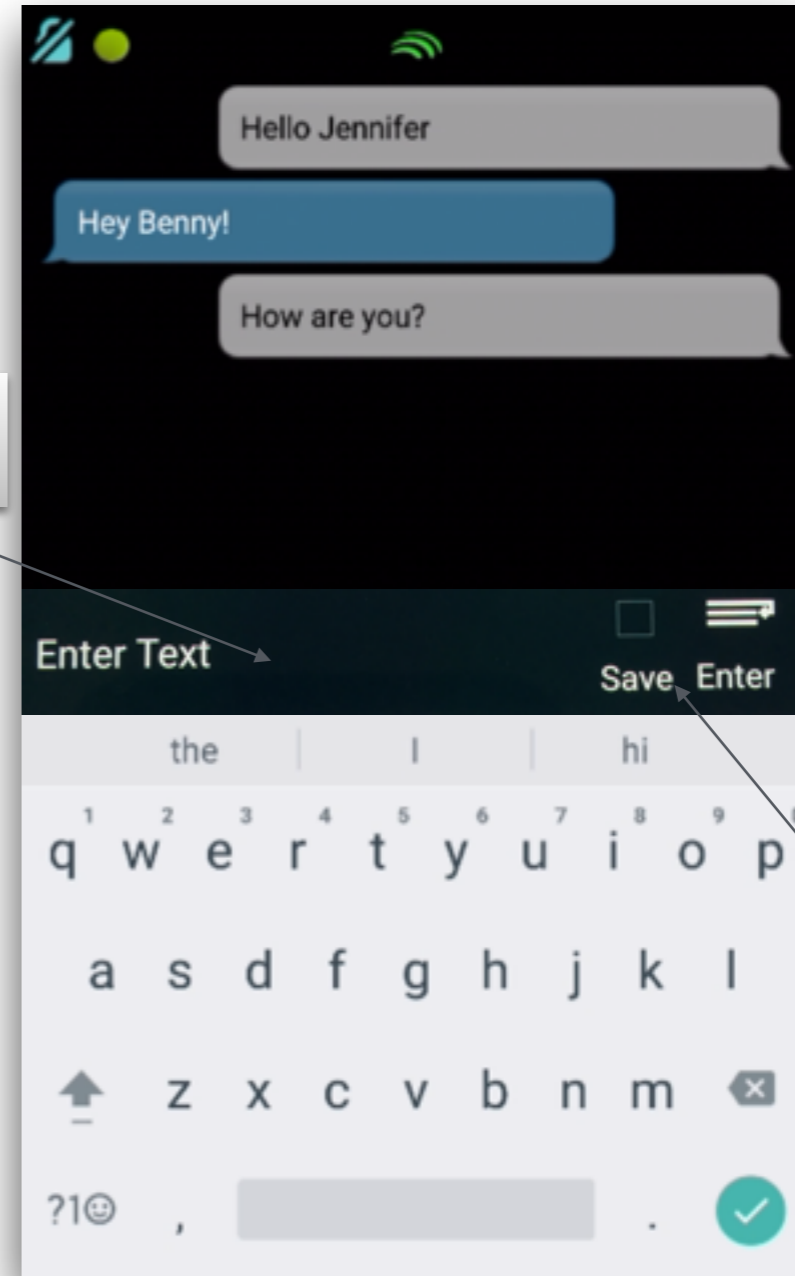*Dual Tone Multi-Frequency

How to use Real Time Text

Note: You will have to be in live call to order to use the Real Time Text

A. Tap on the **Bubble** icon.
B. Select **'RTT'**

C. Type in your messages in this field.

D. Tap **ENTER** to send your message.

E. Any time during RTT chat click **Save** to save your chat. After hangup a pop-up will appear to choose where to save.

SIP Simple Chat (not in call)

New Message

A. Click "New Message" Icon

B. Enter the recipient's PUC Username/phone number in this field

Tap '**Chat**' tab, This is the place where you can use SIP Simple Chat to all PUC users.

11:55

← Enter recipient

Enter Message →✉

History   Dialpad   Contacts   Chat   More

11:23

Search for chat

samuel   11:23 AM
Hey Samuel are we still meeting after work?

→✉

History   Dialpad   Contacts   Chat   More

12:00

← samuel

C. Type in your messages in this field.

Tap on this icon to make Audio or Video Call to this specific person.

Attachment options:
- Take photo
- Attach photo
- Record audio
- Attach file

Hey Samuel are we still meeting after work?
12:00 ✓

Enter Message →✉

Tap **envelope** to send your message.

SIP Simple Chat (in call)

C. The end user that you are using SIP SIMPLE chat to send messages

jennifer

Note: During in call, video/audio buttons will not work
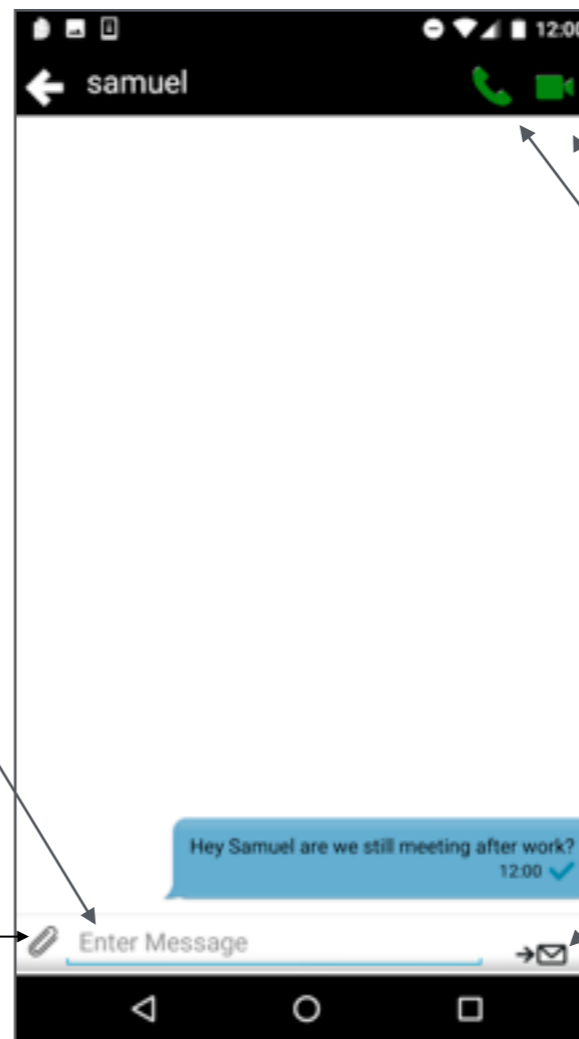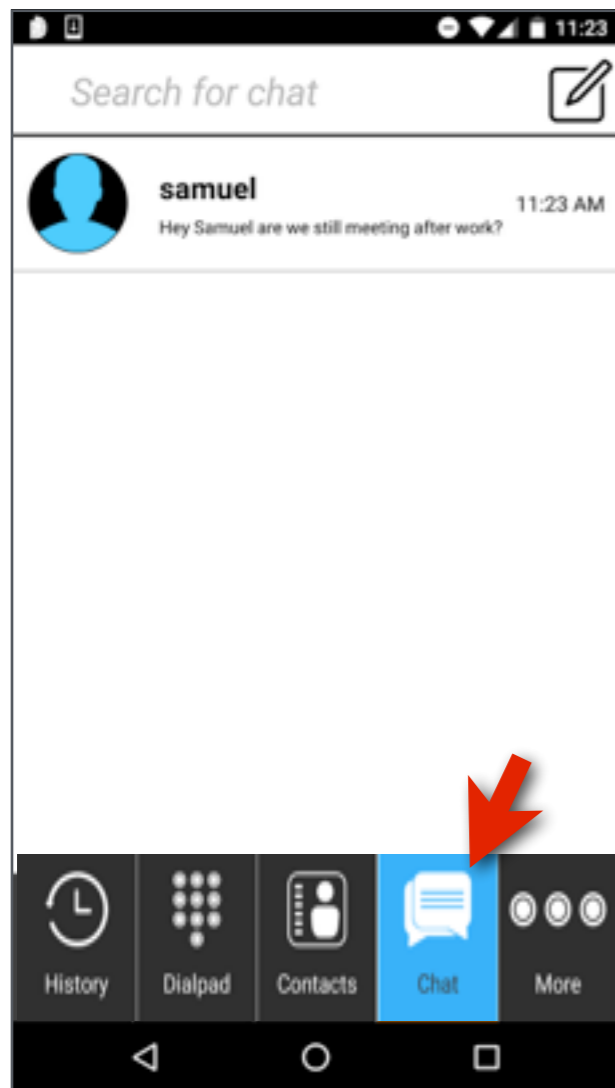
A. Click 'chat' bubble icon

B. Select 'Chat'

RTT

Cha

B

E. Tap "Envelope" icon to send text to user

Enter Message
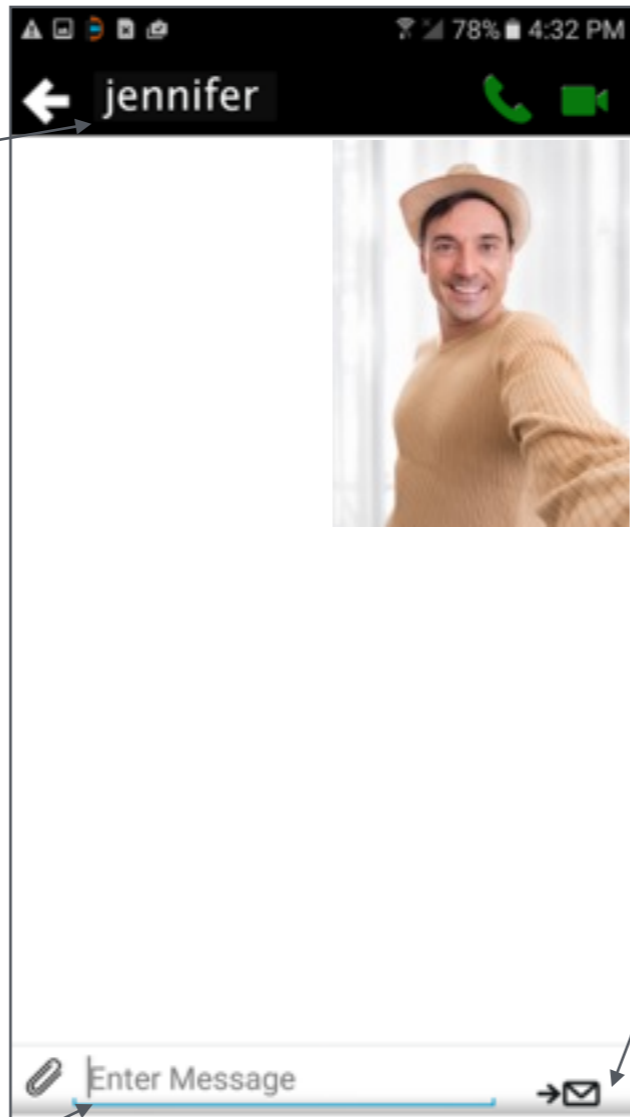
D. Type in your message in this field

jennifer

You will still see the video of your end user that you are on call with

Hey Jennifer!
2:22 PM

Hey Sam, how was your day?
2:22 PM

My day went by quick!
2:22 PM

Enter Message